Moving Forward with PCN Evolution

Moving from PCI to PCNe
10 Pillars of the Medical Home
Building / Renovating your Medical Home

To review core PCN Evolution information:
- Open PCNe Home
- Click the PCNe Support Wheel tab
- Click the middle white hub

What Works for Our Patients?
- Quality of Care based on evidence-based guidelines

What Works for Primary Health Care?
Comprehensive & coordinated quality primary health care is the most beneficial to patients
- Good knowledge of patient population & community resources
- Effective patient flow process
- Evidence-based care
- Collaborative team-based care
- Electronic Medical Records

Patient-practitioner relationships provide better service & outcome than patient-place connections

FAMILY PHYSICIAN / PATIENT RELATIONSHIP IS THE KEY
10 Pillars of the Medical Home

1. Patient Centred
2. Personal Family Physician
3. Team-Based Care
4. Timely Access
5. Comprehensive Care
6. Continuity of Care
7. EMR & Health Information
8. Education, Training & Research
9. System Supports
10. Evaluation

Medical Home - where patient-doctor, patient-nurse and other therapeutic relationships are developed and strengthened over time, enabling the best possible health outcomes for each person, the practice population and the community being served”...p8, CFPC Vision

Health Home - there is no single health home model, and each one could have a somewhat different mix of providers and services that are appropriate for the individuals it serves. However, all health homes will play the same role for their patients. The health home is where people get primary health care services from a team, are connected with other services, and have their health care journey co-ordinated and managed.

As you can see, this is an EVOLUTION of the Primary Care Initiative.

The original PCI objectives are still valid.

Two additional PCN Evolution-specific objectives were added.

Your Panel is a KEY component of the Medical Home and is the first step toward achieving Alberta’s PHC goals.
Building / Renovating your Medical Home

**GETTING STARTED:**

**1** Family Physicians and PCNs:
Tour the [PCNeHome.ca](http://PCNeHome.ca) portal to learn more.
Click each tab – especially the **PCNe Support Wheel** – to access resources.

**2** Family Physicians:
First complete the Medical Home Readiness Assessment on [PCNeHome.ca](http://PCNeHome.ca) to determine your “current state”.
This is your first step!
*You will complete additional current state assessments for Phase 1 and 2 as you evolve your Medical Home.

**3** All who are interested in the Medical Home – please send an email to [pcnevolution@albertadoctors.org](mailto:pcnevolution@albertadoctors.org) or call **1.866.714.5724**

Your query will be forwarded to a PCNe Partner, such as PCN PMO, TOP or AIM.
You will receive a response in 2 business days.
### 4a Family Physicians:

It is recommended that you complete the first 3 Medical Home assessments in order to determine your current state.

This information is used to develop your Action Plan in these three areas. The Action Plan is your “Blueprint” for your Medical Home.

This process is facilitated by a PCN Improvement Facilitator and/or PCNe Partner to ensure your Action Plan meets the needs of your practice, clinic and team.

### 4b PCNs:

Complete each Medical Home “PCN Level Assessment” in order to determine your current state. This information is used to develop your Action Plan.

The Action Plan is your “Blueprint” for supporting the Physicians as they progress towards their Medical Home.

PCN Improvement Facilitators and/or PCNe Partners provide system-level support to Family Physicians.

The PCN Evolution project team and the numerous support providers are here to assist:
- Family Physicians in adopting the Medical Home model in their practices
- PCNs in their support of the clinics and family physicians they work with.

Learn more about PCN Evolution